

The Operating Intelligence Model™

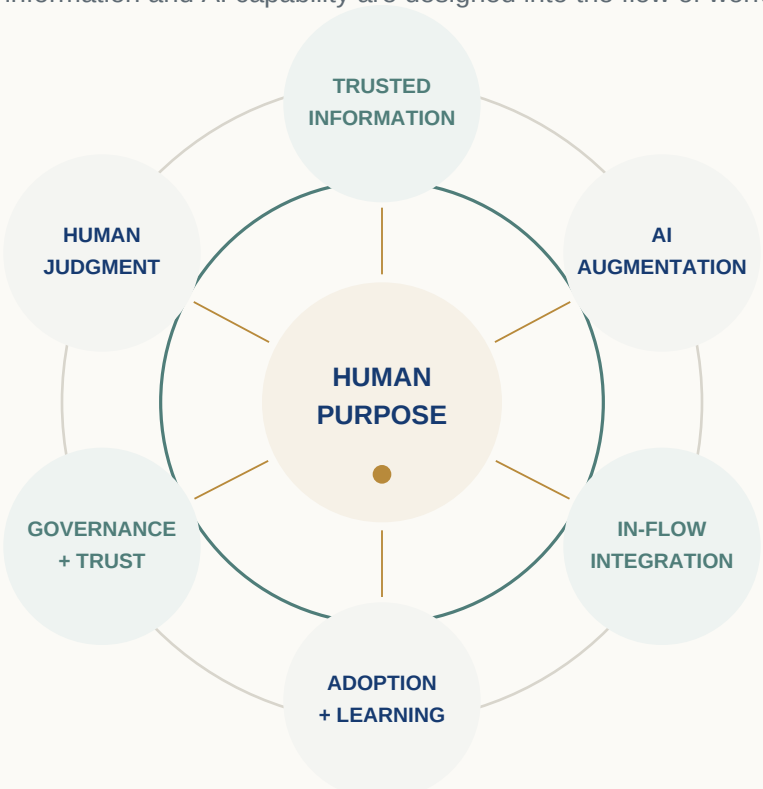
Redesigning Work Around Human + AI Partnership

Operating intelligence emerges when human purpose, trusted information and AI capability are designed into the flow of work - not added as separate layers around it.

HUMANS CONTRIBUTE

Purpose + judgment

Context, empathy, ethics, trust, accountability and the wisdom to decide what matters.



AI CONTRIBUTES

Speed + scale

Pattern recognition, generation, prediction, personalization, optimization and continuous insight.

High performance emerges from partnership - with humans accountable for the whole.

The Repossible Perspective

AI becomes most valuable when partnership is designed into the work.

FROM TOOL TO OPERATING MODEL

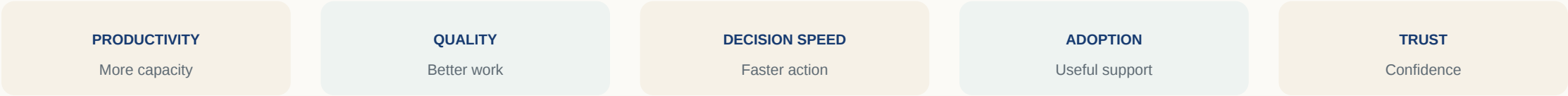
Augmentation works when the partnership is designed.

The Operating Intelligence Model™ moves beyond isolated AI tools and asks how people, trusted information and intelligent systems should work together to improve decisions, experiences and outcomes - while preserving human accountability.

ADOPTION PATHWAY

- 01 **VISIBILITY**
See where intelligence can help.
- 02 **MINDSET**
Shift from replacement to partnership.
- 03 **PEOPLE-FIRST**
Design roles, judgment and guardrails.
- 04 **IN-FLOW**
Embed support into everyday work.

WHAT HIGH-PERFORMANCE PARTNERSHIP SHOULD IMPROVE



Human Future Principle

Design AI around human work. Design human work around human purpose.